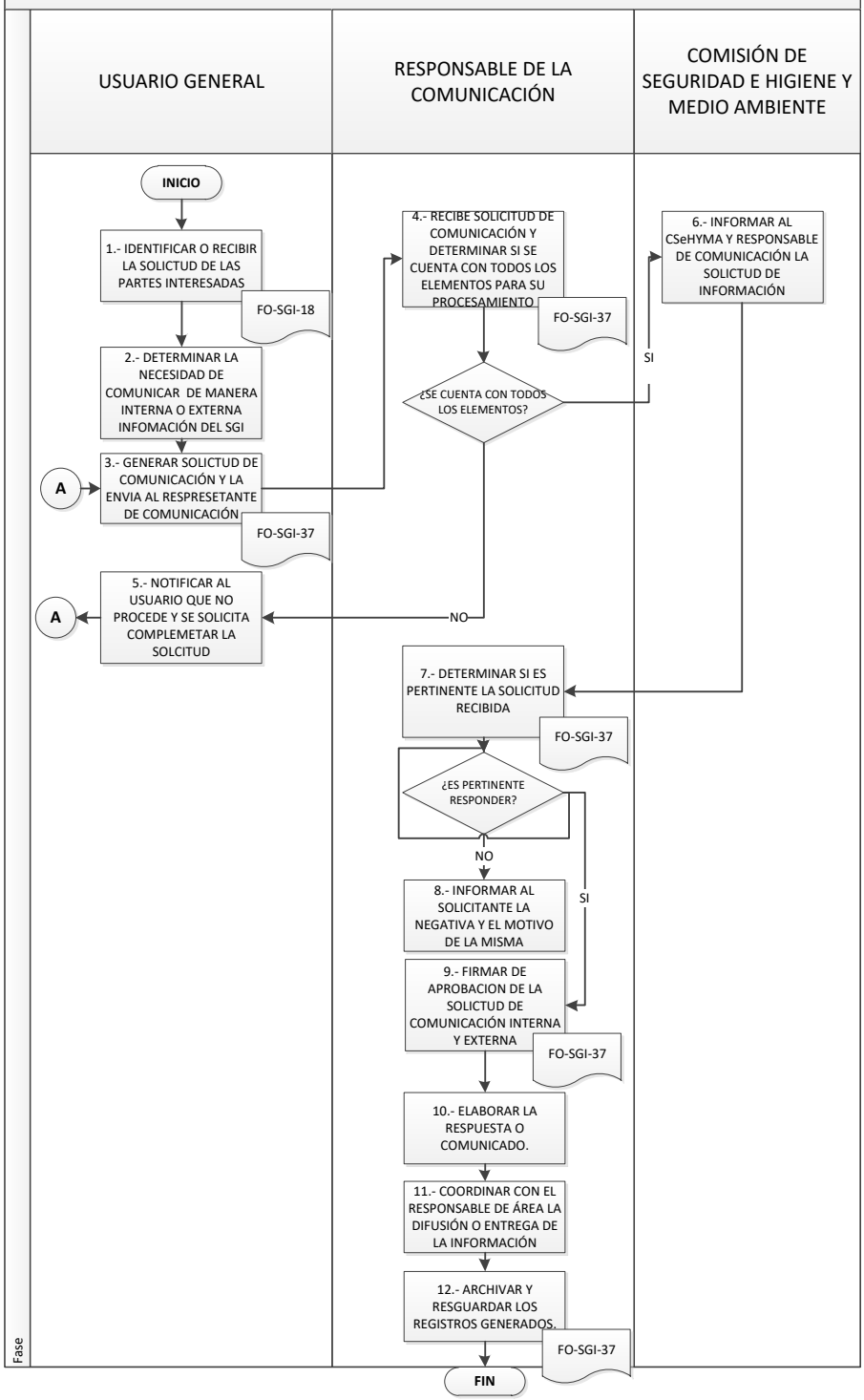DF-SGI-31 **DIAGRAMA DE FLUJO COMUNICACIÓN INTERNA Y EXTERNA**